

Item D.9 Design Considerations for Meeting the Needs of the MHSA Tenants

Describe the following:

- 1 Physical space, including common areas, outdoor areas, landscaping, physical access to the property, security;
- 2 Supportive services space (if any), including any quiet area on site for tenants to meet service staff;
- 3 How the MHSA units will be designed to provide appropriate accommodations for physically disabled MHSA tenants, if appropriate.

Response:

1. **Physical space, including common areas, outdoor areas, landscaping, physical access to the property, security.** Day Street Apartments will provide extensive building space dedicated to services, recreation and engagement for and between tenants and service staff. In addition to the inclusion of private office/meeting space, the design provides for a sizeable community room with warm-up kitchen, a meeting/conference room, a computer lab, laundry facilities and a landscaped courtyard. For the purpose of ensuring safety and addressing emergencies, a) the building design includes a security desk that will be staffed by qualified security personnel b) security cameras will be installed in common areas and hallways, c) all building entrances will be secured and unit doors will be fitted with locks.
2. **Supportive service space (if any), including any quiet area on-site for tenants to meet service staff.** Design features that specifically relate to meeting the service needs of tenants include a total of four (4) case management and specialized staff offices for the provision of private, individualized services, a community room with warm-up kitchen for use in community gatherings and on-site support groups, a meeting/conference room that can accommodate instructional workshops and visiting service providers, a computer lab and business resources room for employment search, educational activities and correspondence.
3. **How the MHSA units will be designed to provide appropriate accommodations for physically disabled MHSA tenants, if appropriate.** All residential units in the Day Street Apartments have been designed to fully comply with ADA accessibility requirements, providing easy access to bathroom space, kitchenette and storage space. Physically disabled tenants will also have access to on-site common areas including laundry rooms, computer lab, community room, conference room and courtyard.